



1<sup>st</sup> October 2021

## IMPORTANT INFORMATION ABOUT YOUR GP PRACTICE

Dear Patient or Carer

### **The City Square Medical Group is relocating to 14 Deancross St, London E1 2QA.**

We are writing to you as you are a patient, carer or guardian registered at City Square Medical Group to provide you with information about our new premises that we will be moving to on 25<sup>th</sup> October 2021 at 14 Deancross Street, London E1 2QA.

Following the merger of Brayford Square and City Wellbeing, all of our practice teams who work at the two current sites will be transferred to the Deancross Street site. We are really excited to be moving to this new healthcare facility and confident that the new and existing patients will benefit from receiving improved and wider range of services.

Our new telephone number will be 0207 4884240. You will still be able to ring our previous number as this will be automatically diverted to the new practice for a short period of time.

You will continue to be registered as a patient with the practice. **There is no action for you to take.** The move will not affect the care you receive and you will be able to access all of the services including your regular health professionals, who will continue to be part of the team at the new premises.

The same GP services will be provided at the new practice premises. We hope to further improve your experience at the new surgery by offering more services locally and working with the community trust.

All patients have digital medical records. Our IT system will transfer to the new premises, allowing our team to continue to access your medical records without disruption. The NHS is moving to recording and storing all records digitally. However, paper records will be stored securely and will be accessible if the need arises.

We will make every effort to ensure minimal disruption to services during the relocation period and will notify you if we anticipate any delay or issues as soon as possible.

If the move to the new premises and the opportunity to access City Square Medical Group at 14 Deancross Street, London E1 2QA is not convenient for you, you have the choice to register with another GP practice if you wish. You can visit <https://www.nhs.uk/> to find a GP surgery nearby to where you live. You may also contact the NHS England customer contact centre on 0333 014 2884 or Healthwatch Tower Hamlets on 020 3688 2500 for further guidance.

You are very welcome to contact any member of our team regarding the relocation either via telephone on 0207488 4240/0203 6675009 or via email on [thccg.citysquaremedical@nhs.uk](mailto:thccg.citysquaremedical@nhs.uk).

Yours Sincerely,

Ben Dougall

Brenda Manoharan

Rajivi Sanjeevi

Salman Uddin

Dimple Varma

## How to access the new site?

The future main site is located at:  
14 Deancross Street  
Shadwell  
London  
E1 2QA

Closest TfL rail link:



Shadwell

Closest bus stops:

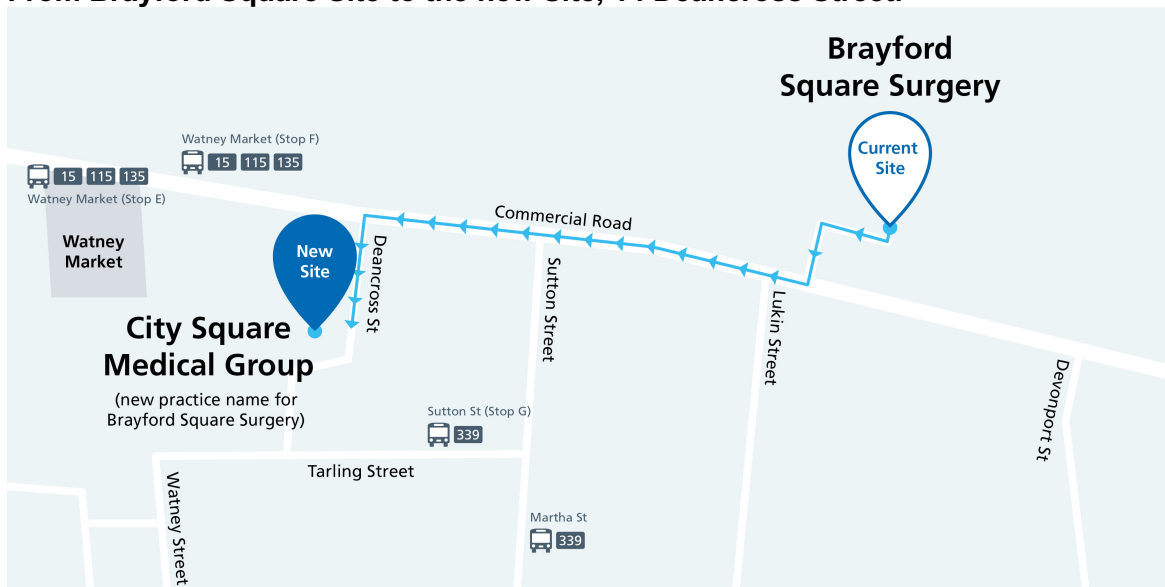


Commercial Road (Stop E)

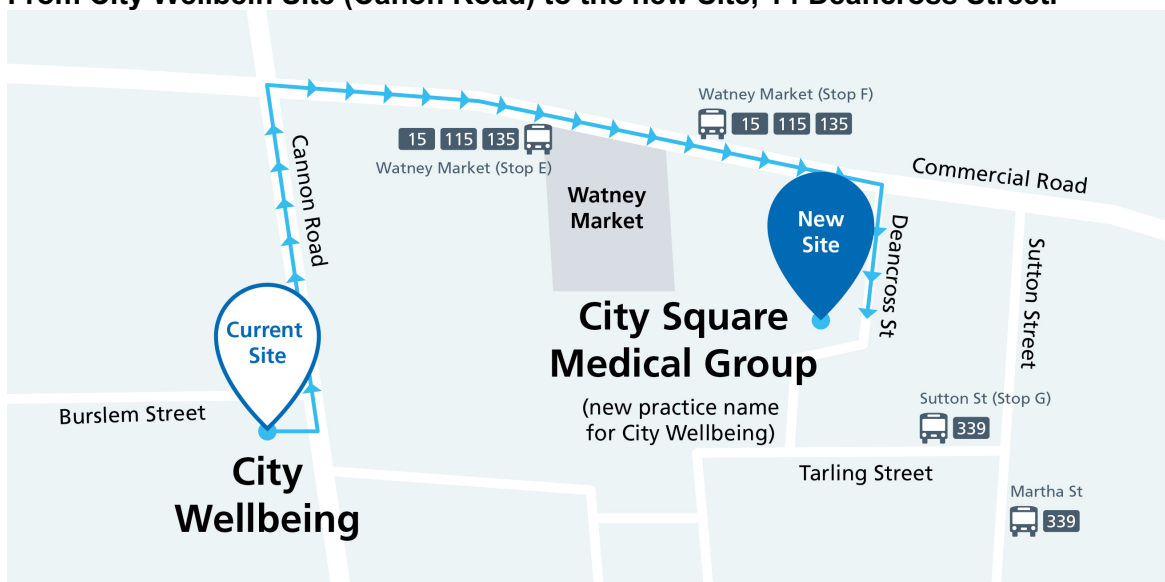


Commercial Road (Stop F)

### From Brayford Square Site to the new Site, 14 Deancross Street.



### From City Wellbeing Site (Canon Road) to the new Site, 14 Deancross Street.



**City Wellbeing**  
129 Cannon Street Road  
London E1 2LXB  
Tel: 020 74884240

**Brayford Square**  
5 Brayford Square  
London, E1 0SG  
Tel: 020 36675009

[www.citysquaremedical.nhs.net](http://www.citysquaremedical.nhs.net)